



Privacy notice eplix ID

Valid From 11.05.2026

enovetic ag
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1. General

This privacy notice describes the collection and processing of personal data in connection with the registration and use of an eplix ID account, which is used as an SSO authentication mechanism for integrated services.

eplix ID is an identity provider service that creates, maintains and manages user identity data and provides authentication services for enovetic ag (“we”, “our” or “us”), our partners and other third-party providers. With your eplix ID account, you can access certain services or applications in our ecosystem, which is available at <https://www.enovetic.ch/loesungen/>. After you have logged in with your eplix ID, the privacy notice for the specific service or application you use will apply. You can find that privacy notice directly in that service or application.

We may update this privacy notice from time to time. We recommend that you review this privacy notice regularly to stay informed about how we process your personal data.

This privacy notice applies exclusively to the processing of your identity and authentication data via eplix ID. The processing of your data in connection with the individual platforms is governed by the privacy notice available on our website (<https://www.enovetic.ch/datenschutz>).

2. Controller and contact details

enovetic ag, with its registered office at Blegi 5, 6343 Rotkreuz, Switzerland, is the controller within the meaning of data protection law for the processing of personal data in connection with eplix ID accounts.

If you have any questions or comments regarding data protection in connection with our eplix ID,

please contact us by email at dataprotection@enovetic.ch.

3. What personal data we collect and how we collect it

When you register for an eplix ID account, we collect your name, your email address, your date of birth, the number of your official identification document and your unique eplix user ID.

4. Purposes and legal bases of processing

We collect and process your personal data for the following purposes and on the following legal bases:

Managing your registration:

We use your personal data to provide services in connection with the creation of an eplix ID account for SSO purposes. The eplix ID account is used to verify your identity and enables you to access certain services of enovetic and third-party providers.

Providing eplix ID and the services and applications you have requested:

We may process your personal data to perform our contract with you in connection with your use of our services and applications in accordance with the applicable terms of use. If we have not entered into a contract with you, we base the processing of your personal data on our legitimate interest in operating and managing our services and applications and in providing you with the content that you access and request.

Managing our relationship with you:

We may process your personal data to send you marketing information, product recommendations and other non-transactional communications about us and our partners, including information about our products, promotions or events,



provided that you have previously given your consent.

Reviewing compliance with the applicable terms of use; ensuring the security of our business; preventing or detecting fraud or misuse of our services and applications:

We may process your personal data by tracking the use of eplix ID, verifying accounts and activities, investigating suspicious activities and enforcing our terms of use, to the extent this is necessary for our legitimate interest in promoting the security of our services and applications and in protecting our rights and the rights of others.

Complying with legal obligations:

We may process your personal data to the extent necessary to comply with legal obligations or to cooperate with authorities, courts and supervisory authorities. This includes, in particular, the processing or disclosure of personal data to the extent necessary to safeguard our rights, protect against misuse of our services and applications, protect persons and property, ensure security, enforce remedies available to us, limit any damages, comply with court orders or other legal requirements, respond to lawful requests or for audit purposes.

5. Data sharing

We may share the personal data we collect and receive with the following parties to the extent necessary:

- Other affiliated companies of our group or their respective representatives.
- Our partners that offer occupational pension services and vested benefits services. In this context, these partners act as controllers and manage your personal data in accordance with the privacy notice made available to you.

- Service providers that perform services for us. We work with service providers in Switzerland and abroad that process personal data about you on our behalf or under joint controllership with us, or that receive data about you from us for processing under their own responsibility as controllers. For example, we procure IT services such as hosting, support, maintenance and testing services from service providers. Our service providers are each subject to contractual and/or statutory confidentiality and data protection obligations.
- Competent authorities or other third parties (where this is required by law or necessary to protect the rights, property or security of us or others).

We may also transfer your personal data if we sell or transfer all or part of our business or assets, to the extent necessary. If such a sale or transfer takes place, we will use reasonable efforts to instruct the acquirer to use the personal data you have provided in accordance with applicable laws and this privacy notice.

6. Cross-border transfers

We may transfer the personal data we collect to third parties in countries outside Switzerland and the European Economic Area (EEA). For example, your data may be processed worldwide if personal data is transferred to other affiliated companies within our group or to our service providers.

Many countries outside Switzerland and the EEA may not provide an adequate level of data protection. If we transfer your personal data outside Switzerland or the EEA, we protect it as described in this privacy notice and in accordance with applicable laws. For this purpose, we use, for example, standard data protection clauses, in particular the standard contractual clauses



issued by the European Commission, with the adaptations or additions required for transfers from Switzerland where necessary. Alternatively, we rely on other safeguards recognised by the Federal Data Protection and Information Commissioner (FDPIC).

The contractual provisions referred to above may partially compensate for this weaker or absent legal protection, but they cannot exclude all risks, in particular access by foreign authorities. You should be aware of these residual risks, even if the risk may be low in individual cases and we have taken measures to mitigate them.

Your personal data used in connection with eplix ID is processed in the following countries: Switzerland, EEA, Serbia, Bosnia and Herzegovina, Australia and the USA.

7. Security of processing

We process eplix ID data using appropriate technical and organisational security measures to ensure the confidentiality, integrity and availability of your personal data and to protect it against unauthorised or unlawful processing, loss, accidental alteration, unauthorised disclosure and unauthorised access. We adhere to recognised security standards such as ISO 27001. However, security risks generally cannot be excluded completely; certain residual risks are unavoidable.

When your data is transmitted via eplix ID, we protect it during transmission using appropriate encryption mechanisms. However, we can only secure areas that are under our control. If you contact us by email, you do so at your own risk and agree that we may reply to you via the same channel to the sender address you used. If you send us emails over the internet in unencrypted form, third parties may be able to access, view and manipulate them, and data may be lost or

intercepted and/or manipulated by third parties. Your end device is outside the security area under our control. You are therefore required to inform yourself about the necessary security precautions and to take appropriate measures in this regard.

8. Data retention

We retain your personal data for as long as is necessary to fulfil the purpose for which it was collected or to comply with legal, regulatory or internal requirements.

9. Your rights

You have the following rights in connection with our processing of your personal data:

- the right to request information from us as to whether we process your personal data and which personal data we process;
- the right to rectification of your personal data (if your personal data is inaccurate);
- the right to erasure of your personal data if its retention is no longer necessary in view of the intended purpose of the processing;
- the right to object to our processing for specific purposes and to request the restriction or erasure of personal data, unless we are obliged or entitled to continue the processing;
- the right to withdraw your consent, provided that our processing is based on your consent; the withdrawal does not have retroactive effect and does not affect the lawfulness of processing carried out before the withdrawal;
- the right to data portability; and
- the right to lodge a complaint with the competent supervisory authority.



To exercise these rights, please contact us using the contact details set out below. We may ask you to provide a copy of your official identification document or other proof of identity. To the extent permitted by law, in particular to protect the rights and freedoms of other data subjects and to safeguard sensitive interests, we may also reject your request in whole or in part (for example by omitting certain content relating to third parties or our trade secrets).

We will respond to your request within the applicable statutory deadlines.

10. Contact details

If you have any comments or questions about this privacy notice, or if you would like to exercise your rights, please contact us by email at dataprotection@enovetic.ch.